

Moving On

A Semi-Annual Newsletter for our Families, Partners and Donors

Issue nine - Volume two

DBIS Clients Take a Trip to Niagara Falls!

Thanks to our generous donors, on October 25th a group of Assisted Living Clients took a day trip to Niagara Falls. The group took a bus down to see the sights, enjoy some good food, and spend the day out and about.

Here are some comments from our clients about their Niagara Falls experience:

"I love road trips and I had a great time. I really enjoyed the Rainforest Café, it was great! I had a great time feeding the birds and looking at the falls. I would enjoy another road trip." ~David C.

"I loved that trip, it was an awesome time! It was great to get out of Nelson and out with everyone. Just the feeling of being away made me feel great and to still have great staff support. I loved the Rainforest Café, it was so different. The birds were so awesome! What a beautiful view of the falls! I would love to be out with everybody again. Thank you!" ~Dean F.

"My favourite part of the trip was all of the wonderful places we got to see. It was really nice to feed the birds at the sanctuary and have them land on you, it was so nice. I like road trips. I had fun with the group of people I work with." ~Judy D.



We build futures



DBIS Annual General Meeting

Our Annual General Meeting was held on October 2nd at Cornerstone Clubhouse and was well attended.

This years “theme” was Life is a Journey and Lyn Mockler was our guest speaker. Lyn talked about her husband Peter and their journey through the healthcare system after Peter suffered a stroke and acquired a subsequent brain injury. Everyone enjoyed hearing about Peter’s progress and how DBIS services were able to assist Peter and Lyn in their journey together.

It was a wonderful afternoon celebrating the successes of the previous year. The Dale Brain Injury Services Board of Directors thanked all the staff for their outstanding dedication to and support of the clients served at DBIS.

For a copy of our 2016-17 Annual Report, or to read more about our services or how to contact DBIS, please visit our website at www.daleservices.on.ca



Lyn Mockler speaking at DBIS AGM

Day Services Receives Donation from Former Client

Gateway to Connections (GTC) was lucky enough to have \$200 donated to our program by a former client. We informed the GTC community of this donation during our weekly Quality Planning Meeting and discussed what we should spend it on. At our Quality Planning Meetings clients, staff and students discuss a variety of topics related to running the GTC program such as upcoming special events, programming, health and safety topics and results of outcome measures/surveys. We voted on how to use this donation and the group unanimously agreed to spend it on our November Family and Friends Open House. With this money we were able to hire an entertainer to perform Christmas music and purchase additional treats for the party. We are very grateful for the generosity of this former client!



Donations Make it All Possible!

Events such as the Niagara Falls trip noted above, and other community activities our clients participate in, are only possible because of the support we receive. Donations play a vital role, and we couldn't do what we do without our supporters and volunteers.

As we approach the Holiday Season, DBIS would like to thank everyone that has supported and donated to our cause, resulting in another successful and rewarding year! Best Wishes from DBIS for 2018!



Accreditation was a Great Success!

Thank you to everyone who contributed to Dale Brain Injury's very successful accreditation that occurred on October 5th and 6th. DBIS is very happy to announce that we have been awarded a 3 year accreditation, extending until 2020.

The Surveyors reviewed hundreds of standards, interviewed staff, clients, and client families. Upon completion of the Surveyor's audit, it was determined that the work we do meets CARF guidelines and requirements.

An exit conference was held on October 6th in which the 3 Surveyors shared their findings. This exit conference included a list of DBIS' strengths as well as areas to improve with recommendations on how to best improve our processes and operational procedures. We will work on these over the next 3 years to continue to better our services and processes for our clients.

If you are interested in learning more about the accreditation process or the findings of the Surveyors, please contact Sue Hillis at shillis@daleservices.on.ca or 519-668-0023 extension 101.



